
Electric Aggregation Program FAQs

1. How can I enroll?

During the initial three-week opt out period you need do nothing if you received an opt out notice; you will automatically be enrolled unless you opt out.

2. I am located within Gurnee, have switched to another Supplier, but would like to join. Can I do this?

Yes. Call Eligo at 630-468-0369 or email Gurnee@eligoenergy.com and provide your ComEd account number. Effective Jan 1, 2020, no supplier may charge a termination fee to switch.

3. What is the current ComEd rate?

The annualized base ComEd rate is 7.0¢ per kWh plus a monthly variable Purchased Electricity Adjustment (PEA), which can be up to +/- 0.5¢. For more information about the ComEd rate, visit pluginillinois.org.

4. Will I get two bills, one from ComEd and another from the new supplier?

No. ComEd continues to bill for electric supply, delivery and taxes. ComEd *delivers* Electricity, and will continue to bill you, but they no longer *supply* it.

5. If I am automatically enrolled, can I leave the program?

Yes. You will never be charged a termination fee.

6. I am enrolled in a low-income assistance program. Will I still receive those benefits?

If you currently receive assistance via PIPP or LIHEAP, your status will not be affected.

7. Does the program impact my ComEd budget billing or auto-payment plan?

No. The way you pay your ComEd bill does not change.

8. What happens if I move?

If you remain within the Village limits, call Eligo to re-enroll at your new address. Residents moving into the community may participate by calling 630-468-0369.

9. Is the energy generated from any renewable “green” energy sources?

Yes. RECs, which are the sole currency of the green energy market, will represent 100% of power consumed. They will be sourced from wind generators located in the Midwest.

The US EPA states that because power supply is provided to ratepayers from a massive grid shared across many communities, “There is no way to distinguish the exact source that your Electricity came from. RECs, the currency of the renewable energy market, allow you to claim that the Electricity you use came from a renewable resource with low or zero emissions.”

10. Why support renewable wind generation resources?

For the ten years ending 2017, coal-based generation in the US has been reduced 40% whereas wind-based generation has increased by 638%. Wind energy helps to reduce carbon footprint. This program achieves a strategic objective of the Metropolitan Mayors Caucus Greenest Region Compact.

For specific questions about your own electric account, do not call Village Hall; call the Village of Gurnee's aggregation program supplier Eligo Energy at 630-468-0369. If you require additional assistance, call the Village's energy consultant, NIMEC at 800-727-3820 to leave your question and callback number. You will be contacted by NIMEC within 24 hours regarding the issue. You may also email sdurling@NIMEC.net with your specific question.

The Illinois Commerce Commission provides additional information about energy deregulation in Illinois and energy supply choices at www.pluginillinois.org. To report an electrical outage, or for questions pertaining to your ComEd bill, always call ComEd at 800-334-7661.

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