

PRESS RELEASE

VILLAGE OF GURNEE - 325 N. O'PLAINE ROAD - GURNEE, IL 60031 - (847) 623-7650 - FAX: (847) 623-9475

FOR IMMEDIATE RELEASE

Date: Friday, March 13, 2020
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Gurnee Encourages Residents to Use E-Services to Limit Exposure to COVID-19

GURNEE, IL – The Village of Gurnee is encouraging residents to utilize e-services and the payment drop box outside of Village Hall for payments as a preventative strategy to limit customer and staff exposure to the Coronavirus (COVID-19).

While Village offices currently are scheduled to remain open for normal business hours, use of e-service, drop box and by mail payments is recommended.

- Using the Village's online payment system for all utility bill payments. Utility billing payment options can be located at <https://eservice.gurnee.il.us/MSS/citizens/UtilityBilling/Default.aspx>. If these options do not work for you, please place all payments in the drop box at the entrance to Village Hall.
- Using the Village's online OneStop program for fences, roof replacement, window replacement and other residential permits. If your project requires a permit, the various permits can be accessed online at <https://onestop.gurnee.il.us/>. A paper copy of the permit can be printed from the permitting page located at: <https://www.gurnee.il.us/government/departments/community-development/building-safety/building-applications>. The paper permit form can be submitted via the Village Hall drop box or via the mail to Village of Gurnee, 325 N O'Plaine Road, Gurnee, IL 60031.

For questions on e-services or assistance with online payments, visit the Village website at www.gurnee.il.us or call (847) 599-7500. Residents with questions on their water bill are encouraged to email waterbill@village.gurnee.il.us

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